
August 22, 2007

Mr. J. William Walter
Propane Division Manager
A.C. & T. Co., Inc.
11535 Hopewell Road
P.O. Box 4217
Hagerstown, MD 21741-4217

Dear Bill:

I received your letter. Thank you for your prompt and professional assistance. We have not had the need to start the fireplaces as of yet, but we are looking forward to being able to use them when necessary. Although there was the unforeseen delay, the fireplaces were installed and functional as of the date we had asked for them to be installed. You, your staff and crews are to be commended.

If you would, please especially thank Donnie Weicht for the prompt and professional service he gave us. Donnie installed the lines, fireplaces and tested both so efficiently it was a pleasure having him "do his job." Donnie is so knowledgeable and, the only word that comes to mind is, GOOD at what he does.

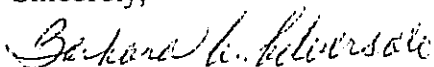
We were concerned about the rust on the tanks that were installed. Thanks to Donnie's diligence and your painting crew, the tanks have been painted, look good and, hopefully, will not rust any further. Please, let Donnie know his dedication and expertise is appreciated.

Bill, on the screen on the lower section of the fireplace in the larger room there is a place for a knob to open the screen to light the pilot. There was not a knob on the screen when it was installed. We were wondering if a knob would be available to be put on that screen to make it convenient/easier to open it.

Please let me know about the knob and feel free to contact me anytime. If you call and we are not available, please leave a message on the answering machine.

Again, Thank you for all your help.

Sincerely,



Barbara A. Adversalo